

Enhancing the Employee Experience

This course provides management accountants with the leadership abilities to enhance the employee experience within their organization in order to help retain employees and enhance organizational performance. Throughout the course, you will answer questions such as "What is employee experience?", "How does employee experience differ from employee engagement?", "What elements influence employee experience?", and more. Whether you are a contributor, a manager, or organizational leader, this course will help you identify necessary data for tracking the employee experience in your company, establish key performance indicators (KPIs) to measure progress, and ultimately contribute to a positive impact on the employee experience. Earn 1 NASBA CPE credit. Competency domain supported: Leadership. Product is available for one (1) year after purchase date.

Learning Objectives: Upon completion of this course, you should be able to:

1. Define employee experience and differentiate it from employee engagement.
2. Describe the benefits and challenges of enhancing the employee experience.
3. Identify processes or methods for measuring the employee experience.
4. Explain the manager's responsibility for developing the employee experience.

Delivery Method: QAS Self-Study

CPE Credit: 1 NASBA CPE credits

Field of Study: Personal Development

Knowledge Level: Basic

Prerequisites: Work experience in a professional staff environment or educational studies in accounting, business, or a related field.

Advance Preparation: None

Release Date: 3/30/2022

NASBA CPE information and Complaint Resolution and Refund Policy:
<https://www.imanet.org/career-resources/nasba-cpe-requirements?ssopc=1>